

Ponant Travel Collection Customer Booking Conditions

These Customer Booking Conditions are effective from 1 October 2026

These Booking Conditions, together with the Important Information below and our privacy policy at <https://www.travelinnovationgroup.com/privacy/> set out the terms of your booking with us. They are referred to in this document as the 'Booking Conditions'.

'We', 'Us', 'Our', 'Ponant Travel Collection', means Aviate Management Limited, trading as **Ponant Travel Collection**, of Chester House, Lloyd Drive, Cheshire Oaks Business Park, Cheshire, CH65 9HQ a company registered in England and Wales under company number 6745115. We are the preferred partner for Compagnie du Ponant ("CDP") cruises in the UK.

'Agency' means the agent through whom your booking with Ponant Travel Collection is made. References to 'you' and 'your' include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred.

Please read these Booking Conditions carefully as they set out our respective rights and obligations, and all bookings are accepted by us subject to these Booking Conditions. You should ask your booking agent for further clarification if anything is unclear.

Our obligations to you will vary depending upon whether we act as a package organiser as defined by the Package Tour Regulations (see Section B clause 23 below); or as an agent for a single-element booking (e.g cruise only). Our differing obligations are set out below, in two separate sections:

- Section A contains the conditions which will apply to all bookings.
- Section B contains the conditions which will apply when you make a booking with us where we act as the package organiser e.g. you book a cruise plus a flight.

Definitions:

"Air Carrier":	Company that undertakes to transport Passengers by air and whose identity is specified on the Airline Ticket.
"Airline ticket":	Document containing the provisions of the air transport contract by which the Air Carrier undertakes to transport the Passenger between the airports mentioned therein.
"Compagnie du Ponant" or "CDP":	organiser of the cruise experience with its registered office located at 408, avenue du Prado 13008 MARSEILLE,

	Its financial guarantee is provided by APST, 15 avenue Carnot, 75017 Paris.
"Cruise":	Tourist package as described in the commercial brochure and/or the CDP website and whose characteristics are specified in the preliminary offer and the Contract.
"Cruise Organiser":	CDP, in its capacity as the legal entity that organises the cruise provided to the Passenger or Retailer and whose full contact details are indicated on the Contract.
"Disabled Person" or "Person with Reduced Mobility":	Any person who is limited in their activity or restricted in their participation in the agreed Services due to a temporary or permanent substantial impairment of one or more physical, sensory, mental, cognitive or psychological functions, a multiple disability or an incapacitating medical condition.
"Expedition Cruise":	A tourist package of an exploratory nature, featuring exploration outings in inflatable boats and the presence of naturalist guides.
"Health Protocol":	The document provided by CDP to the Passenger which sets out the medical conditions with which each Passenger must comply in order to be able to embark.
"Maritime Conditions of Carriage":	Terms and conditions under which the Maritime Carrier undertakes to provide transport to the Passenger between the ports mentioned in the Travel Book. The Maritime Conditions of Carriage are available here: https://www.calameo.com/read/0001324239bd36c09b517
"Maritime Carrier":	Means CDP.
"Package":	The combination of at least two different travel services exceeding 24 hours or including an overnight stay, operated by Ponant Travel Collection at the request of the Passenger prior to the conclusion of the Contract, or sold at an all-inclusive price pursuant to the Package Tour Regulations 2018.
"Organiser":	Ponant Travel Collection
"Passengers":	Any person whose name and contact details appear on the Contract, concluding the Contract and/or benefiting from the travel services provided for in the Contract.
"Price":	Total amount of the Services booked by the Passenger entering into the Contract.
"Transfer":	Operation consisting of transporting Passengers between the embarkation and/or the disembarkation port and a meeting point set by CDP (airport, hotel, railway station, etc.).
"Travel Book":	is the booking documentation you receive a month before the cruise departure, with a booklet, vouchers, and information regarding your cruise or expedition and is

provided by CDP. Document including the Travel Schedule, which serves as a voucher for the Services booked and which specifies the characteristics of the Cruise and by which the Cruise Organiser undertakes to provide the Passenger with the services mentioned therein, in particular to have the Passenger transported by the Maritime Carrier on the Maritime Conditions of Carriage.

SECTION A – APPLICABLE TO ALL BOOKINGS

1. Making A Booking

- 1.1 When you make a booking, you confirm that you have the authority to accept and do accept these conditions on your behalf and on behalf of all members of your party and further, that you are responsible for all payments due from every member of your party. It is your responsibility to ensure that any information which you give us is accurate and that information which is given to you by us or any of our suppliers is passed on to all members of your party.
- 1.2 By making a booking, you agree on behalf of all persons detailed on the booking that:
 - You have read these Booking Conditions and have the authority to and does agree to be bound by them;
 - You are over 18 years of age and where placing an order for services with age restrictions declare that all members of the party are of the appropriate age to purchase those services.
- 1.3 When you make your booking, you must pay the relevant deposit as specified at the time of booking.
- 1.4 No contract will come into existence until we accept your booking and we receive your deposit (or full payment) in cleared funds and we issue you with a confirmation invoice from Ponant Travel Collection.
- 1.5 Please check that all names, dates, timings and information are correct on receipt of all documents and advise us or your Agency of any errors immediately, as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies immediately. Please ensure that the names given are the same as the passport.
- 1.6 The booking information that you provide to us will be passed on only to the relevant suppliers of your travel arrangements or other persons necessary for the provision of your travel. The information may be provided to public authorities such as customs or immigration. This applies to any sensitive information that you give to us such as details of any disabilities, medical conditions, or dietary and religious requirements. Certain information may also be passed on to security or credit checking companies, and, in the case of Compagnie du Ponant (“CDP”) cruises, is checked by CDP against national and international criminal databases, including Interpol, as a condition of embarkation. You agree that communications relating to your booking may be sent electronically by email.
- 1.7 Documents regarding the flights (tickets, vouchers) containing information about the carrier’s identity, schedules, check-in deadline, flight plan, stops, and baggage allowance will be sent to the Passenger in a timely manner before the start of the trip and shared in the Travel Book. CDP recommends that the Passenger allow ample time for the transport of these chartered flights before departure and upon return.

2. Foreign, Commonwealth and Development Office Advice

- 2.1 Please note that the Foreign, Commonwealth & Development Office (FCDO) currently advises against all but essential travel to a number of overseas destinations. However, many of these destinations remain open and welcoming to UK tourists and flights to and from these destinations continue to operate.
- 2.2 If you book a holiday with us, you confirm that you have checked, understand and accept the FCDO travel advice relating to your chosen destination.
- 2.3 Cancellation – the following clauses are in addition to our standard cancellation terms and charges:
- (a) where you are choosing to travel to a destination which **is subject to** an FCDO advisory against non-essential travel, you accept that once your booking has been confirmed, if you decide not to travel due to the FCDO advisory, you will have to pay our standard cancellation charges as shown elsewhere in these booking conditions – you are not entitled to cancel and receive a full refund in these circumstances, as it is assumed and you confirm that you have made your booking with full knowledge of the FCDO advisory against non-essential travel.
 - (b) where your chosen destination **is not subject to** an FCDO advisory against non-essential travel at the time of booking but subsequently becomes subject to an FCDO advisory against non-essential travel, you accept that you will not have the right to cancel your booking and receive a full refund. If you choose to no longer travel in these circumstances, you will have to pay our standard cancellation charges, as you made your booking with full knowledge of the risks of travelling.
- 2.4 Nothing in this clause limits any rights you may have under the Package Travel and Linked Travel Arrangements Regulations 2018 where applicable.

3. Payment

- 3.1 You will be required to pay a deposit or make full payment for your booking at the time of booking.
- 3.2 Where you pay a deposit and or interim deposit, you must pay the full balance by the balance due date notified to you. If full payment is not received by the balance due date, the booking will be cancelled and you will be subject to the cancellation charges as set out in Sections B below, as applicable.

4. Accuracy

We endeavour to ensure that all the information and prices both on our website and in our marketing material are accurate; however, occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before your booking is confirmed.

5. Groups

Please refer to the specific Group Terms and Conditions given to you when making a booking. These are applicable in addition to these general Booking Conditions.

6. Conditions Of Suppliers

Most of the services which make up your travel are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of these terms and conditions are available on request from us or the supplier concerned and may include Compagnie du Ponant's own General Terms and Conditions of Sale (and any Particular Terms and Conditions of Sale applicable to a specific season or vessel) and any supplementary amendment, cancellation & administration charges we make you aware of.

For all new Ponant Travel Collection bookings, the following terms apply:

- Deposit and balance: at the time of booking, you must pay a deposit of 25% of the total package price. The balance of the price is due no later than 112 days before the start of your Cruise.
- Promotional pricing: CDP may offer a “Ponant Bonus” or other promotional price at the time of booking. These offers are not retroactive, may not necessarily be combined with each other, and may be withdrawn or changed by CDP at any time before your booking is confirmed.
- Single occupancy: a single supplement applies to any passenger occupying a cabin alone. The applicable supplement is subject to change according to occupancy and will be confirmed to you before your Contract is concluded.
- Guaranteed cabin category: on some cruises you may be offered a “guaranteed” cabin in a stated category without allocation of a specific cabin number. The cabin number will be allocated by CDP at its discretion, at any time up to embarkation, and once allocated cannot be changed.
- Loyalty programme: Grand Admirals and Commodores of the PONANT Yacht Club may be entitled to a limited number of fee-free changes to their booking, subject to CDP's own conditions. Please ask us for details if this applies to you.
- If you are a member of another cruise line's loyalty programmes you may be entitled to a status match. Check here and advise us at quotation stage of your loyalty programmes benefits. [Benefit from the Status Match | PONANT United Kingdom](#)

Where a booking forms part of a package including other travel arrangements, such as flights, hotels, transfers or other ancillary services, those elements may be subject to separate supplier terms and may not permit name changes, date changes or other amendments at all. Where a supplier of any other package element does permit a change, all charges imposed by that supplier (including any fare difference) will be payable by the customer in addition to Ponant Travel Collection's own amendment and administration fees.

7. Cabin And Accommodation Ratings And Standards

Where applicable, cabin and accommodation ratings are displayed as provided by the supplier. These are intended to give a guide to the services and facilities you should expect. Standards and ratings may vary between suppliers and ships. We cannot guarantee the accuracy of any ratings given and no warranty is given or implied.

Safety standards in some countries, and on board some vessels, may differ from those applicable in the United Kingdom. We strongly advise that all customers seek to minimise their exposure to injury by familiarising themselves with relevant safety information, including any safety demonstration held on board.

8. Flights

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a “Community list” which contains details of air carriers that are subject to an operating ban with the EU Community. The Community list is available for inspection at

https://ec.europa.eu/transport/modes/air/safety/air-ban_en.

In accordance with EU Regulations, we are required to advise you of the carrier(s) (or, if the carrier(s) is not known, the likely carrier(s)) that will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) after we become aware of this.

Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicized at EU airports and will also be available from airlines. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund from us.

If your itinerary includes flights on more than one airline, we recommend you check the individual conditions of carriage for each carrier.

9. Insurance

9.1 We recommend you take out, at the time of booking, a cancellation insurance policy covering the consequences of cancellation of the Contract by you as Passenger; or an assistance policy covering repatriation in the event of accident, illness or death; or a multi-risk policy to include loss of baggage and money, and other expenses.

9.2 Failure to disclose relevant information will affect your insurance. We recommend you purchase a specialist travel insurance policy which reflects the specialist nature of your Ponant Travel Collection cruise and includes specific cover for pandemic related issues and incidents which may affect your travel arrangements. An example is Compagnie du Ponant’s Carvela product. Please note, we DO NOT provide advice on the suitability of this or any insurance product:

[DIN CM2024001 Comprehensive](#)

- 9.3 It remains your responsibility to read and understand the insurance policy and ensure that it is suitable and adequate for your particular needs. If you choose to travel without adequate insurance cover, we will not be liable for any losses suffered by you in respect of which insurance cover would otherwise have been available.

10. Passports, Visas And Health

- 10.1 We can provide general information about the passport and visa requirements for your trip, but this is for guidance only and it remains your responsibility to check the requirements before you travel. Your specific passport and visa requirements, and other immigration requirements, are your responsibility, and you should confirm these with the relevant Embassies and/or Consulates prior to travel. Up to date travel advice can be obtained from the Foreign and Commonwealth Office, visit www.fco.gov.uk
- 10.2 Compagnie du Ponant may require you to comply with its applicable health, medical and boarding requirements, including any medical questionnaire, fitness or health declaration or formalities applicable to your cruise. These requirements may be updated before departure and you should check the latest information made available by CDP before travelling– see also clause 11 below.
- 10.3 We do not accept any responsibility if you cannot travel or incur any other loss because you have not complied with any entry, passport, visa and immigration requirements, health and safety formalities, or CDP's Health Protocol. You agree to reimburse us in relation to any fines or other losses which we incur as a result of your failure to comply with any such requirements.

11. Fitness To Travel And Medical Conditions

Compagnie du Ponant's requirements for fitness to travel are more detailed than some other suppliers, and non-compliance can result in you being denied boarding and being treated as having cancelled your own booking. We will discuss CDP's requirements with your Agent at the time of quotation and where necessary take advice directly from CDP's medical team as to any concerns.

It is important that you read this section carefully and contact us as soon as possible if any of it may apply to you or a member of your party:

- you must be able to travel independently or be accompanied by a person capable of providing all necessary assistance throughout the cruise.
- You must notify us (Ponant Travel Collection) of any disability, condition requiring special treatment, or need for specific assistance, at quotation stage and again as your booking is made (or as soon as you become aware of it, if later). This must be completed at least 30 days before departure so that CDP can confirm you will be able to travel.
- Within 14 days of your Contract being confirmed, you (and any member of your party) will be asked to sign CDP's "Boarding conditions and passenger fitness" declaration, confirming you are physically and psychologically fit to spend several days at sea. You must complete this within the stated timeframe.

- You must present yourself for boarding in compliance with CDP's Health Protocol (see clause 10 above), which may be updated before departure and must be checked by you shortly before travel.
- Once on board, CDP, the Captain, or the on-board doctor may require you to complete an additional health questionnaire or screening test (at your own cost), including at disembarkation or during stopovers. The Captain can require you to attend safety demonstrations, and to follow crew instructions at all times. If your health or conduct is such as to endanger the vessel, other passengers, or the crew, CDP and/or the Captain may refuse to embark you, disembark you at any port visited, transfer you to another ship, confine you to your cabin or the on-board medical facility, or impose medical treatment by the on-board doctor. We accept no liability for CDP or the Captain exercising these rights reasonably.
- Medical consultations, treatment and medication on land or on board are at your own expense. You must ensure you have appropriate medical insurance cover for this.

12. Disabled Passengers And Passengers With Reduced Mobility

- 12.1 We want to help every customer enjoy their cruise, and our team can advise on the suitability of a particular ship or itinerary if you or a member of your party is disabled or has reduced mobility. Please ensure your Agent has sufficient knowledge and understanding of your disability or reduced mobility to enable them to discuss your needs with our team at quotation stage. We will check the position with CDP medical team if there are any concerns.
- 12.2 Compagnie du Ponant's ships vary considerably in their accessibility, and some itineraries and vessels may not be suitable, or may not be possible, for disabled passengers or passengers with reduced mobility. In particular:
- for safety reasons, every passenger must be able to travel independently or be accompanied by someone able to provide all necessary assistance throughout the cruise.
 - Passengers using a wheelchair who require permanent assistance must bring their own wheelchair and be accompanied at all times by a person able to assist them, whether or not that person shares the same cabin.
 - If your mobility is impaired, whether temporarily or permanently, or you have a condition requiring special treatment or assistance (including if you use a wheelchair), you must tell us as you book, and ideally at least 30 days before departure, so CDP can confirm whether you will be able to travel and to perform the booked Services.
 - Only a small number of cabins on each ship are fitted out for passengers with disabilities or reduced mobility, and availability cannot be guaranteed. Please ask us for the current number of accessible cabins on your chosen ship before booking.

- Two vessels in the CDP fleet – the catamaran “Spirit of Ponant” and the sailing yacht “Le Ponant” – are not accessible at all to passengers with reduced mobility or disabilities, due to their design.
- Getting ashore can be difficult, or impossible, for disabled passengers or passengers with reduced mobility, particularly where disembarkation is by rowboat or inflatable (Zodiac) boat, as is common on Expedition Cruises. Each disembarkation remains subject to the Captain's approval on safety grounds.

12.3 CDP and/or the Captain reserve the right to refuse boarding to any passenger who has not disclosed a disability, need for assistance, or health problem, where this is not compatible with applicable safety rules, requires care CDP cannot provide, or where the ship, port or terminal infrastructure make safe embarkation, disembarkation or transport impossible. If this happens, the Contract will be cancelled and CDP's cancellation charges (Section B, clause 29) will apply.

13. **Pregnancy**

If you or any member of your party is pregnant, please tell us at the time of booking, as Compagnie du Ponant applies specific restrictions that do not necessarily apply to our other suppliers.

- As CDP's ships do not have facilities for giving birth on board, passengers who are more than 14 weeks pregnant (3 months' amenorrhoea) are not permitted to embark on any CDP ship.
- Pregnant passengers, at any stage of pregnancy, are not permitted to embark on Expedition Cruises or cruises on board Le Commandant-Charcot.
- Passengers who are less than 14 weeks pregnant and travelling on other CDP ships are strongly advised to consult a doctor before boarding to confirm that their medical condition is compatible with the planned cruise.
- If you or any member of your party falls pregnant between booking and embarkation please tell us as soon as possible. Whilst there is no guarantee we would endeavour to work with CDP to either postpone your cruise or transfer the booking into another name.

14. **Children And Unaccompanied Minors**

14.1 Unaccompanied minors are not permitted to travel on Compagnie du Ponant cruises. Minor children may only embark if accompanied by one or both parents, a person holding parental authority, or a person formally delegated with the minor's custody, and only from **a minimum age** which depends on the type of cruise:

- From 1 year old on Timeless cruises (excluding Expedition Cruises and cruises on Le Commandant-Charcot);
- From 6 years old on Discoveries and Expedition Cruises;
- From 8 years old on Le Commandant-Charcot cruises.

14.2 CDP reserves the right to limit the number of children under the age of 8 on board its ships.

- 14.3 Children under the age of 18, sharing a cabin with 2 adults (2 adults + 1 child - from the age of 1 for Timeless cruises, from the age of 6 for Discoveries and Expedition cruises, from the age of 8 for LE COMMANDANT CHARCOT cruises), are welcomed free of charge on board our ships, subject to cabin capacity and depending on the child's age. Mandatory port and airport taxes relating to the embarkation or disembarkation of the child must however be paid by the Passenger. A child sharing a cabin with a single adult (1adult + 1 child) is considered to be a paying adult (adult price).
- 14.4 On Expedition Cruises, children must be able to act independently during outdoor activities and when boarding or leaving inflatable boats, and their participation in such activities is subject to the agreement of the Captain and Expedition Manager depending on conditions on the day. CDP also limits the total number of young children carried on some Expedition sailings. Please check with us before booking a family cruise on this type of itinerary.
- 14.5 Minors remain the full responsibility of their accompanying parent, holder of parental authority, or delegated custodian at all times on board and on excursions.
- 14.6 For safety reasons, it is not recommended to leave a minor alone and unsupervised in a cabin, whether during the day or at night. It is therefore recommended that the parent, the holder of parental authority, or the person delegated with the minor's custody share the cabin with the minor.

15. No-smoking policy

The ships are entirely non-smoking, with the exception of specifically designated areas on the outside decks (this also applies to electronic cigarettes). The cabins and their private balconies, as well as the suite terraces, are non-smoking areas.

16 Animals

With the exception of service or medical assistance animals subject to the conditions of access on board by their owners, are prohibited on board ships and are not allowed to embark.

17. Special Requests

- 17.1 If you have any special requests including your seat, meal requests, cabin type, embarkation assistance or other general requests, you must advise us at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met. Failure to meet any special request will not otherwise be a breach of contract. Confirmation that a special request has been noted or passed on is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability.
- 17.2 On board a Compagnie du Ponant ship, you will enjoy a French based gastronomic menu. CDP will accommodate specific dietary requirements including but not limited to vegan, gluten-free, vegetarian, diabetic, and low-calorie diets, provided you notify them **at the time of booking**.

- 17.3 While standard daily menus feature French-inspired fine dining with general vegetarian choices, dedicated vegan or strict gluten-free/coeliac dishes require advance notice because pre-labelled daily buffet choices can be limited for complex lifestyle or medical needs. It is important that you specify your dietary needs or food allergies during booking so the galley can stock appropriate ingredients before departure. It is also recommended you speak with the maître d' or restaurant manager on your first day aboard to reconfirm your requirements

18. Behaviour

- 18.1 All our customers are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of others. If in the opinion of the Captain, ship's officers, or any other person in authority, your behaviour or that of any member of your party is causing or is likely to cause distress, danger or annoyance to any other customers or any third party, or damage to property, or to cause a delay or diversion to transportation, CDP reserve the right to terminate your booking with us immediately.
- 18.2 On board a CDP ship, this includes the Captain's right, for safety or discipline reasons, to refuse to embark you at any port, disembark you at any port visited, transfer you to another vessel, confine you to your cabin or the on-board medical facility, and/or require you to accept medical treatment from the on-board doctor. In the event of such termination our and CDP's liability to you and/or your party will cease and you and/or your party will be required to leave your accommodation or other arrangements immediately, with no refund for lost accommodation or other arrangements.
- 18.3 We cannot be held responsible for the actions or behaviour of other guests or individuals who have no Collection with your booking arrangements or with us.
- 18.4 You agree to indemnify us for the full amount of any claim (including all legal costs) made against us by CPD or any third party as a result of your conduct.

19. Permitted Luggage

- 19.1 Each Passenger must label each piece of luggage correctly, indicating legibly its full name, the name of the ship, its destination and the cabin number, in visible and indelible characters.
- 19.2 Passenger and crew safety is an absolute priority for CDP. The items listed at **Appendix 1** below are prohibited on board ships ("**Prohibited Items**")
- 19.3 Passengers will in any event be liable for any injury, loss or damage suffered as a result of the presence of Prohibited Items in their luggage or cabin and will indemnify CDP against any actions that may be brought against them as a result of the presence on board or during embarkation or disembarkation of the Prohibited Items. The Prohibited Items may at any time and in any place be confiscated, unloaded, destroyed or rendered harmless by CDP and/or the Captain, without compensation and notwithstanding the payment by the Passenger of any destruction costs. In case that a Prohibited Item is deemed to be illegal, the relevant authorities will be notified.

- 19.4 Passengers must look after their luggage and personal effects throughout the duration of the Services, including the stay on board and during embarkation, transshipment, and disembarkation operations. CDP declines any responsibility for luggage left unattended by the Passenger and for which the Passenger has not taken all necessary precautions to avoid theft, loss or damage. CDP will only be liable within the limits of Article 1953 of the French Civil Code and the provisions of the necessary deposit. The Passenger can declare the value of fragile items, jewellery, watches, money, cash, computers and other electronic equipment, mobile phones or any other precious item and entrusting them on board or depositing them in the safe provided in the cabin, together with a descriptive and estimated inventory, for which the Passenger may be required to pay a corresponding custody fee.
- 19.5 The Passengers agree, on simple request and without delay, to give free access to their cabin, luggage and personal effects to CDP and/or to the officers of the crew, as well as to the customs, health and/or administrative authorities of the countries of call or of the flag State.
- 19.6 CDP will not be liable for any damage caused to photographic or electronic equipment, telephone or cameras lost or damaged during the performance of the Services, whether on board the ship or its annexes or during embarkation or disembarkation operations, nor for any damage caused to objects that have fallen into the water.

20. Financial Protection

Flight Packages

We provide financial security for flight-inclusive Packages and ATOL protected flights by way of our Air Travel Organiser's Licence number 10232, issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email: claims@caa.co.uk. When you buy an ATOL protected product from us you will receive an ATOL Certificate.

Non-Flight Packages

We provide full financial protection for our Package, by way of a bond held by ABTA – see below.

21. Abta Membership

We are a Member of ABTA, membership number Y6301. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Please note that CDP is not itself an ABTA member; see also clause 30 (Complaints) for the additional routes available where your complaint concerns CDP directly.

22. Events Beyond Our Control

Except where otherwise expressly stated in these Booking Conditions, we nor our suppliers can accept liability or pay any compensation if either of our contractual obligations to you are affected by Events Beyond Our Control. Events Beyond Our

Control means any event beyond our or our supplier's control, the consequences of which could not have been avoided even if all reasonable measures had been taken, including warfare and acts of terrorism, civil strife, significant risks to human health such as the outbreak of serious disease, natural disasters, the act of any government or port/river authority, industrial dispute, natural or nuclear disaster, fire, chemical or biological disaster, and unavoidable technical problems with transport.

23. Advance Passenger Information

A number of Governments are introducing new requirements for travel businesses to provide personal information about all travellers to the Authorities prior to travellers arriving at the destination. The data will be collected either at the time of or after a booking is made, most likely by the Supplier/Principal or us. Where we collect this data, we will treat it in accordance with our Privacy Policy.

24. Data Protection And On-Board Surveillance

- 24.1 We handle your personal data in accordance with our Privacy Policy at <https://www.aviatemanagement.com/privacy/>
- 24.2 CDP operates video surveillance (CCTV) on board its ships at all vessel entry/exit access points, interior reception areas, lounges, dining spaces, and navigation zones for the safety and security of passengers, crew and property. Footage is retained by CDP for a maximum of one month and may be reviewed in the event of an incident or security investigation. CCTV systems are deployed in accordance with the principles of necessity and proportionality, while ensuring respect for the privacy of those on board. Access to CCTV footage is strictly controlled and limited to authorised personnel whose duties require such access. Any viewing, retention or disclosure of recordings is subject to appropriate safeguards to ensure confidentiality and the protection of personal data.
- 24.3 CDP may take photographs or film on board for its own promotional and marketing purposes; please advise CDP on embarkation about your options if you do not wish to be included in such material. Footage/photos are auto-deleted 2 months after cruise or sooner on request.

25. Law And Jurisdiction

These Booking Conditions, and your contract with us, are governed by English law and any dispute arising between you and us is subject to the exclusive jurisdiction of the courts of England and Wales.

Please note that the underlying CDP Maritime Conditions (which govern on-board conduct, luggage, etc.) sit under French law.

SECTION B – PACKAGE HOLIDAY BOOKINGS

This section only applies to Package Holidays booked with us as Organiser. Please read this section in conjunction with Section A of these Booking Conditions.

26. Definition Of Package

A “Package Holiday” exists if you book a pre-arranged combination of at least two of the following components when sold or offered for sale at an inclusive price and when the service covers a period of more than twenty-four hours or includes overnight accommodation: (a) transport; (b) accommodation; (c) other tourist services not ancillary to transport or accommodation and accounting for a significant proportion of the Package Holiday.

Where you have booked a Package Holiday with us, we will accept responsibility for it in accordance with these Booking Conditions as an “Organiser” under the Package Travel and Linked Travel Arrangements Regulations 2018. Flight-inclusive Package Holidays will include ATOL protection; you will receive an ATOL Certificate.

27. Pricing

- 27.1 For Ponant Travel Collection Packages you must pay a deposit of 25% of the Package cost at the time of booking. The balance of the price is due no later than 112 days before the start of the first of the Services listed in your Contract.
- 27.2 We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays. The price of your confirmed Package Holiday is subject at all times to changes in transport costs such as fuel, and any other airline cost changes which are part of our contracts with airlines (and their agents), operators and any other transport provider; and to changes in the currency exchange used to calculate your arrangements and to rates, dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports, any or all of which may result in a variation of your holiday price.
- 27.3 If this means that you have to pay an increase of more than 8% of the price of your confirmed travel arrangements (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting a change to another holiday if we are able to offer one, or cancelling and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements. There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

28. Changes By You

- 28.1 If you wish to change any part of your Package Holiday after our confirmation invoice has been issued, you must inform us in writing as soon as possible. Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Where we can meet a request, all changes will be subject to payment of an **administration fee of £75 per person per change** as well as any

applicable rate changes or extra costs incurred, and any costs or charges incurred or imposed by any of our suppliers, including CDP.

28.2 Except with CDP's prior agreement, changes to a CDP booking will be treated as a cancellation and re-booking, and governed by the cancellation charges at clause 29 below, unless you are a Grand Admiral or Commodore of the PONANT Yacht Club, in which case a limited number of fee-free changes may be available – please ask us for the current position.

28.3 You may transfer your Package to a person satisfying all the conditions of the travel arrangements (the transferee) on the condition that we are notified in writing no less than 7 days prior to the start of the Package. Both you and the Transferee will be jointly and severally responsible for the costs we incur in arranging the transfer.

Note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements. Please also see Clause 6 for CDP-specific terms on matters including cancellation.

29. If You Cancel

29.1 If you or any other member of your party decides to cancel your confirmed Package Holiday you must notify us in writing. Your notice of cancellation will only take effect when it is received in writing by us at our offices or by email (when you receive an email response confirmation from us). Flights and other ancillary services booked through CDP may be subject to separate, non-refundable cancellation terms as set out in clause 6 above. If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges from your insurance provider.

Cancellation charges	
Cancellation Period	Cancellation charge
From the time of booking until 112 days before departure	25% of total booking charge
Within 111 days of departure	100% of total booking charge

29.2 In the event of unavoidable and extraordinary circumstances occurring at or in the vicinity of your destination which would lead to significant alteration to the package so as to justify cancellation, you may do so without paying a termination fee, although there will be no entitlement to compensation in such circumstances. “Unavoidable and extraordinary circumstances” may include warfare, serious security problems, significant risks to human health such as the outbreak of serious disease, or natural disasters.

29.3 Please note that there is no automatic statutory right of cancellation under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, and CDP's own GTC likewise confirm there is no right of withdrawal under French law once a Contract has been concluded.

30. If We Make A Change Or Cancel Your Package Holiday

- 30.1 As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time. However, we will not cancel your travel arrangements less than 140 days before your departure date, except for unavoidable and extraordinary reasons or failure by you to pay the final balance.
- 30.2 We reserve the right to cancel your Package Holiday if the number of persons enrolled for the Package is smaller than the minimum stated in the contract, or if CDP itself cancels the cruise for insufficient participants. CDP's own minimum-numbers cancellation notice periods, which vary by ship and voyage length, are: 20 days before departure for voyages of more than 6 days; 7 days before departure for voyages of 2 to 6 days; and 48 hours before departure for shorter voyages.
- 30.3 Occasionally we, or CDP, may have to make a major change to your Package Holiday, including a change of itinerary or ports of call particularly where this is necessary for the safety of passengers, crew or the ship. If we have to make a major change or cancel for any reason including Events Beyond Our Control, we will tell you as soon as possible and, if there is time to do so before departure, we will offer you the choice of accepting the changed arrangements, a refund of all monies paid, or accepting an offer of alternative travel arrangements of comparable standard from us, if available. A change of cabin or ship will not constitute a major change where CDP substitutes the original cabin or ship with another cabin of equal or superior standard or another ship of the same class providing equivalent services. You may only object by cancelling your Package Holiday, subject to the applicable cancellation charges.
- 30.4 Compensation will not be payable where changes or cancellations arise due to unavoidable and extraordinary circumstances, failure by you to make payment, or where the change arises from amendments requested by you.

31. Our Responsibilities To You In Respect Of Package Holidays

- 31.1 We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018. We will not be responsible or pay you compensation for any personal injury or death unless you are able to prove that it was caused by our negligence or the negligence of our suppliers, or for any loss resulting from your own acts or omissions, the acts of unconnected third parties, or Events Beyond Our Control.
- 31.2 We limit the amount of compensation we may have to pay you if we are found liable: for claims not involving injury, illness or death, the maximum amount we will have to pay is up to three times the price paid by or on behalf of the person(s) affected. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.
- 31.3 The extent of our liability, and CDP's own liability, in respect of the cruise itself will in all cases be limited as if we/CDP were carriers under the appropriate

international conventions, which for CDP cruises specifically include the Warsaw/Montreal Conventions (air), the Athens Convention 1974/2002 as adopted by EU Regulation 392/2009 (sea), and the London Convention 1976. CDP's own GTC also impose a two-year contractual limitation period on claims against CDP under Article L.211-17-VI of the French Tourism Code.

- 31.4 Please note, we cannot accept any liability for any damage, loss or expense which we could not have foreseen based on the information you gave us; which relates to any business; or which is indirect or consequential loss of any kind.
- 31.5 If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, we will bear the cost of necessary accommodation, is possible of the equivalent category, for a maximum of three nights per person, unless a longer period is provided for in the passenger rights legislation applicable to your means of return transport. This limit does not apply to persons with reduced mobility and any person accompanying them, pregnant women, unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your Package Holiday.

32. Delays, Missed Transport Arrangements And Other Travel Information

If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately.

Under UK Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us.

33. Complaints

If you have a problem whilst on your cruise, this must be reported to the ship's staff, the on-board CDP representative, or our local representative immediately, and you should obtain a written record of your complaint at the time. If you fail to follow this procedure the opportunity to investigate and rectify your complaint whilst you are on board may be lost, and this may affect your rights.

If your complaint is not resolved locally, please follow this up within 28 days of your return home by writing to us, giving your booking reference and all other relevant information.

SECTION C – AGENCY BOOKINGS

This section applies to all single element bookings (including but not limited to accommodation only or flight only bookings). Please read this section in conjunction with Section A of these Booking Conditions.

34. Your Contract

- 34.1 Occasionally we will advertise products for sale which have been organised by other suppliers, including CDP. We take bookings for such products in our role as an agent on behalf of the supplier in question. Where we are acting as an agent you will not be entering into a contract with us for the products and we will not be providing the products in question. Instead, any booking you make will be with the relevant travel service provider.
- 34.2 As an agent, we accept no responsibility for the acts or omissions of the supplier or for the services provided by the supplier. The supplier's terms & conditions – including, for CDP products, CDP's General Terms and Conditions of Sale – will apply to your booking and we advise you to read these carefully as they will contain important information about your booking, including the disability, medical fitness, pregnancy and children's age requirements summarised at Section A, clauses 11 to 14. Please ask us for copies of these if you do not have them.

35. Changes By You

Any cancellation or amendment request must be sent to us in writing, by email or post, and will take effect from the day we receive it. Amendments and cancellations can only be accepted in accordance with the terms and conditions of the supplier of your arrangements. The supplier may charge the cancellation or amendment charges shown in their booking conditions. In addition, we may ask you to pay an administration fee of £75 per person for any amendments.

36. If You Cancel

If you or any other member of your party decides to cancel your confirmed booking you must notify us in writing. Cancellation charges will be those set out in the relevant supplier's own terms and conditions – for CDP bookings, see the scale at Section B, clause 26 above, which CDP applies regardless of whether the booking is made as a Package or on a single-element (agency) basis.

37. Changes Or Cancellations By The Supplier

We will inform you of any changes or cancellations made by the supplier as soon as reasonably possible. If the supplier offers alternative arrangements or a refund, you will need to let us know your choice within the stipulated time frame. We accept no liability for any changes or cancellations made to your arrangements by the supplier under your contract with them.

38. Payment

If you have paid a deposit, you must pay the full balance by the balance due date notified to you. If full payment is not received by the balance due date, we will notify the supplier who may cancel your booking and charge the cancellation fees set out in their booking conditions.

39. Our Responsibility For Your Booking

Your contract is with the supplier and their booking conditions will apply to your booking. As agent, we accept no responsibility for the actual provision of the arrangements. Our responsibilities are limited to making the booking in

accordance with your instructions. However, in the event that we are found liable to you on any basis whatsoever, our maximum liability to you is limited to twice the cost of the commission earned in relation to your booking. We do not exclude or limit any liability for death or personal injury that arises as a result of our negligence or that of any of our employees whilst acting in the course of their employment.

40. Complaints

Where we are acting as agent, the contract for your arrangements is between you and the supplier and any queries or concerns should be addressed to them in the first instance. See also the CDP-specific complaints routes summarised at Section B, clause 30, which apply equally to agency bookings.

End of Booking Conditions

IMPORTANT INFORMATION

This is the Important Information that applies to your booking with Ponant Travel Collection Management. Please read this information in conjunction with our Booking Conditions and the full terms and conditions of our third-party suppliers – copies of which are available on request from us or the supplier concerned.

PASSPORTS AND VISAS

You will need to ensure that everybody travelling with the group has a full and valid passport. Passports must generally be valid for 6 months from date of travel and can take between 4-6 weeks to be processed, so please ensure your party is up to speed well in advance of departure. VISAs may be needed when visiting a destination – contact the relevant consulate/embassy in good time. It is the responsibility of the individual that all documentation is in order prior to departure.

For CDP cruises, your passport details will also be checked by CDP against national and international criminal databases, including Interpol, as a condition of embarkation, and CDP or the relevant destination authorities may require advance passenger information ahead of certain stops.

PRE-SEATING ON AIRCRAFT

Please note that pre-assigned seats cannot be guaranteed and do not constitute a term of your contract with us. All airlines operate a no smoking policy on their aircraft.

ACCOMMODATION

Aviate and any third-party accommodation supplier reserve the right to substitute hotels of equal or superior standard when necessary. In hotels where complimentary breakfast is included in the room rate, no refund will be given if this service is not used by the client.

Single, double, twin, triple and quad rooms refers to the number of adults in any room not the number of beds. Please note that resort fees and city tourist taxes are now charged by hotels in some areas. These charges are determined by the hotel or city councils and are subject to change beyond our control. Please note that accommodation deposits may be required to be made by either credit card or in cash upon check-in.

Descriptions of accommodations and its facilities (paid or complimentary) are given as requested at time of booking. These may be subject to change prior to departure or removed outside of our control. Aviate cannot accept responsibility for any changes made after booking.

Some hotels have certain restrictions, for example a need to be over the age of 18 at the time of arrival. As such, please ensure that you review the policy of the relevant accommodation prior to booking. Check-in/out times vary, but are usually 15:00 for check-in and 10:00 for check-out.

If you require your room for longer please contact us and we will attempt to make further arrangements. Please note that this may not be possible and additional charges may be payable. If you have special requirements relating to a disability please contact us as soon as possible in order to make the necessary arrangements, we will do everything in our power to ensure that you get the most out of your booking. Applicable information regarding accommodation is given at the time of booking, however it is always best to check with us directly before completing your booking.

We take no responsibility for the presence of lifeguards - please take reasonable precautions and use the swimming pools at your own risk.

Parents should inspect and satisfy themselves as to the suitability of any cots supplied by the hotel before use and all rooms are non-smoking, as are all public areas with the hotel.

Ratings are general guidelines, especially given that standard vary from country to country and resort to resort. As such, we provide no guarantee as to the accuracy of the ratings supplied. The exotic locations which we offer often attract the local wildlife. The hotels work hard to reduce the impact of the native wildlife upon your holiday. However, there may be times during your stay when insects, reptiles and rodents may be present. The occurrence of such creatures is common in such climes and is not indicative of poor hotel standards.

HEALTH

You may need vaccinations before departure. As such, please contact your GP and/or a Travel Health Clinic at your earliest opportunity, at least 4-6 weeks prior to departure. Please ensure that you have adequate insurance in place before departure and acquire clearance from a doctor if pregnant or suffering from an applicable pre-existing medical condition.

For CDP cruises, you must also comply with CDP's Health Protocol (available at <https://uk.ponant.com/formalities>) and complete any medical questionnaire or fitness declaration CDP requires within the stated deadlines – see Section A, clause 11 of these Booking Conditions.

CURRENCY ON BOARD

The official currency on board CDP ships is the euro, while the official currency on board the m/s Paul Gauguin is the US dollar. Upon arrival on board, an account will be opened at Reception through a pre-authorisation of your bank card to facilitate purchases on board. The date on which the pre-authorised amount is released may vary depending on the card issuer's policies (and may take several weeks for online banks and standard debit cards). The payment methods accepted on board are credit cards (Visa, American Express, Mastercard) and cash in euros and US dollars. There is no currency exchange office on board. On the eve of disembarkation, a detailed invoice of on-board expenses will be delivered to the cabin. All expenses must be settled prior to departure, either in cash or by credit card.

EXCURSIONS AND ACTIVITIES

During the course of your stay you may decide to go on excursions operated by other companies. We cannot accept responsibility for, or guarantee your safety during, these excursions. If you do decide to go on any excursion/take part in any activity, you must ensure that your insurance covers you adequately and some excursions may require doctor's notes prior to participation.

For CDP cruises, excursions (whether included in your Package or available at extra cost) can normally be pre-booked up to 7 days before departure, subject to availability; after this period, bookings must be made directly with on-board staff. Pre-booked excursions can be cancelled free of charge up to 48 hours before the excursion departs – after that point the full price will be charged. Certain activities, particularly on Expedition Cruises, are also subject to the Captain's and Expedition Manager's agreement on the day, depending on conditions.

During each cruise (excluding cruises aboard the m/s Paul Gauguin), each Passenger will be offered an included activity at every port of call. These activities, which can be chosen from a selection, may include, depending on the stops and destinations:

- guided activities led by expert naturalists (hiking, zodiac outings, etc.), or
- excursions with local guides, available for pre-booking up to 2 months before departure, subject to availability (monument visits, local product tastings, etc.).

For more remote destinations with limited or no infrastructure, passengers will be offered free exploration. This allows Passengers to discover the area and enjoy activities independently (beach swimming, shopping, restaurants, shows, etc.). To enhance the experience, additional optional paid activities may be available, such as diving or kayaking excursions.

Published excursion itineraries are for informational purposes only and may be subject to changes due to external events beyond CDP's control or operational constraints. Any modifications will be promptly communicated to the Passenger. Excursions have limited availability, and reservations are processed on a first-come, first-served basis, subject to remaining capacity. Passengers may select from a range of excursions included in their Package or available at an additional cost. The included excursion package typically provides one excursion per port of call, per person, unless otherwise stated. Excursions (included or at an additional cost) can be pre-booked up to 7 days before the Cruise departure. After this period, reservations must be made directly with the dedicated onboard staff. Pre-booked excursions can be cancelled free of charge up

to 48 hours before the departure of the excursion. Beyond this period, the full price of the excursion will be charged.

Specific Activities:

- Scuba Diving: On board CDP ships, diving and introductory dives are conducted using CDP equipment and Zodiacs. Packages are available on certain Cruises and must be pre-booked at the time of Cruise registration. Additional requests made on board may be accepted subject to availability. Detailed information about dives offered by Cruise is available on the website www.ponant.com, under the "PONANT ACTIVITIES" section associated with the Cruise

Passengers wishing to participate in scuba diving must present the following to the on-board dive instructor: (i) a medical certificate confirming fitness for scuba diving dated within the past year, (ii) a certificate of non-contraindication of diving, and (iii) an up-to-date dive logbook.

The certification levels required for exploration dives are as follows:

- For "Timeless" and "Discovery" cruises: Level 1 (FSGT, FFESSM, ANMP, etc.), CMAS 1-Star Diver, Open Water Diver, or an equivalent level (RSTC). Maximum depth: 20 metres. Dives are conducted without decompression.
- For "Expedition" cruises: Level 2 (FSGT, FFESSM, ANMP, etc.), CMAS 2-Star Diver, Advanced Open Water Diver, or an equivalent level. Maximum depth: 30 metres under supervision and with the approval of the Diving Director; 20 metres when diving independently.

Introductory dives are offered only on "Timeless" and "Discovery" cruises, from the age of 10. The maximum depth is 3 metres for children aged 10 to 14 and 6 metres from the age of 14. Introductory dives are not permitted on "Expedition" cruises.

On board the m/s Paul Gauguin, details regarding diving are available on the website: <https://www.pgcruiises.com/scuba>. Diving activities can only be booked once on board the m/s Paul Gauguin.

LUGGAGE ALLOWANCE

We recommend that you confirm the baggage allowance with the airline or helicopter operator directly before you fly. Excess baggage is charged at the airline's own rates. Please also check CDP's own permitted luggage guidance for your specific ship and cruise, as this may differ from standard airline allowances and can be more restrictive on smaller vessels.

CABINS AND ON-BOARD ARRANGEMENTS

CDP and any third-party accommodation supplier reserve the right to substitute cabins or accommodation of equal or superior standard when necessary. Descriptions of cabins and their facilities are given as accurate at the time of booking but may be subject to change outside of our control. If you have special requirements relating to a disability please see Section A, clauses 11 and 12 of these Booking Conditions and contact us as soon as possible.

WEATHER

We know that the weather and where appropriate sea ice forecasting plays a big part in your choice of holiday. Please note that any temperatures/rainfall figures we may provide are only guides. Please ensure that you take sensible precautions to protect yourself from the sun/heat and pack appropriately, particularly for polar or remote Expedition itineraries where conditions can change quickly.

Appendix 1

Prohibited Items as per CPD's booking terms and conditions:

Drugs and Narcotics:	including marijuana prescribed for medical purposes and any other accessory associated with drug use; this also applies to hookahs);
All firearms	including replicas, imitations, neutralised firearms, starter pistols and their components; BB or pellet guns or rifles; other projectile weapons or objects resembling or similar to firearms (e.g. paintball guns); all types of ammunition or replicas for the above items; all types of explosives, components (e.g. detonators) including replicas of explosives or devices; fireworks, flares and pyrotechnic products; martial arts weapons (e.g. shuriken stars, nunchaku); knives longer than 3 cm/1.2 inches; cutlass razors; swords, Sgian Dubh or kirpans; harpoons or harpoon guns; crossbows, crossbow bolts and arrows; blunt weapons such as brass knuckles, maces, telescopic batons, flails or nunchakus; items containing incapacitating substances (e.g. gas pistols, tear gas canisters, tear gas, phosphorus, acid and other chemical substances that can mutilate or incapacitate);
Restraining devices	(e.g. handcuffs, leg or head restraints);
Flammable substances	or dangerous chemicals (e.g. petrol, methylated spirits, paint thinner, lighter fluid, etc.);
any other item manufactured, diverted or used as an offensive weapon;	
stun devices	(Tasers and stun guns);
large batteries	with a capacity of more than 100Wh (e.g. spare batteries and external back-up batteries);
items carried on board the ship and not supplied by the company, containing any heating element (e.g. immersion heaters, electric blankets, irons, kettles, coffee machines with hot plates, rice cookers, etc.);	
any autonomous or remote-controlled flying object, toy or drone; hoverboards, scooters, electric scooters or Segways;	
compressed air cylinders/tanks, including diving cylinders, propane cylinders and large aerosol canisters;	
emergency position-indicating radio beacons (EPIRBs), amateur radios, satellite telephones, transformers, lasers and laser pointers;	
all types of radio or telephone jamming equipment;	
Samsung Note 7;	

candles.

On board, it is also recommended that Passengers avoid charging their battery-operated devices overnight